



NMDOT Park and Ride Now Offering Real-Time Bus Tracking and Mobile Apps – P&RealTime

NMDOT is pleased to announce the addition of real-time transit information. This information allows riders to know the location and arrival time of your bus at any point along the route. This puts you in control of your schedule by minimizing wait time and avoiding anxiety over missed buses. This location information can be accessed in real-time from a desktop web browser, SMS (texting), or a smartphone using top-rated mobile apps.

In addition to knowing exactly where your bus is, NMDOT Park and Ride riders can now receive alerts when your bus is arriving and easily plan around schedule changes. Riders with access to real-time passenger information report reduced stress and improved travel efficiency, ease of use, and feelings of personal security.

Check out the NMDOT Park and Ride buses moving in real-time during service hours at <http://nmdotparkandride.transloc.com/> or download the rider app now for iPhone or Android (transloc.com/app). You can also link to the app by going to www.nmparkandride.com.

Tips and advice on using *P&RealTime* application:

The ***P&RealTime*** vehicle locator application should be used as a complement to the existing, posted route schedules. Please continue to consult the posted route schedules for official departure times.

Because the software application does depend upon the reliability of sophisticated hardware, software, and telecommunications infrastructure, some data glitches may occur.

Known technology issues to be aware of include:

Infrequently, a vehicle icon may appear frozen in a certain location. This is normally due to a telecommunication issue, as some places in our service area do not have complete cellular communication coverage. Normally, after a brief communications interruption, the vehicle icon will again be seen moving along on its route.

Occasionally, when texting your PNR bus stop ID# to 41411, a predicted arrival time does not generate. The message will say “no arrivals.” This could be due to either there not being a bus stop departure in the next hour or there was a communication glitch. Again, please rely on the official schedule for actual departure times. If a departure is really running late (by 10-minutes or more), a Rider Alert will be issued to subscribers.

To subscribe to NMDOT Park and Ride email system and receive future Rider Alerts and information on schedule changes, send an email to nmparkandride@state.nm.us with the word SUBSCRIBE in the subject heading.